



Hello Rahul,

Booking reference: AB1234

[Manage my booking](#)

Only 7 days to go until your trip to Taipei! Please read through this email carefully and make sure you have thought of everything before you set off for the airport.

FLIGHT DETAILS

Flying out:	London Heathrow to Taiwan Taoyuan International Airport
Flight number:	ZZ0012
Departing:	21:35 Wednesday 22 July 2020
Arriving:	18:00 Thursday 23 July 2020
Passengers:	2

Next week's weather in Taipei

Thu	Fri	Sat	Sun	Mon	Tues	Wed
34°	34°	33°	35°	34°	33°	35°

PASSENGERS

Title	First name	Surname	Seat
Mr	Rahul	Patel	6A (Change seat)
Mrs	Priya	Patel	6B (Change seat)

DOCUMENT REQUIREMENTS

As an Indian national travelling to Taiwan, you will need the following documentation.

Failure to provide the necessary documents could result in you incurring fines or not being able to fly, so please ensure you have everything ready for your journey.



Your passport must be valid for a minimum period of six months from the date of entry into Taiwan.



An **R.O.C. (Taiwan) Travel Authorization Certificate** which you can apply for via the National Immigration Agency, Ministry of the Interior of Taiwan.

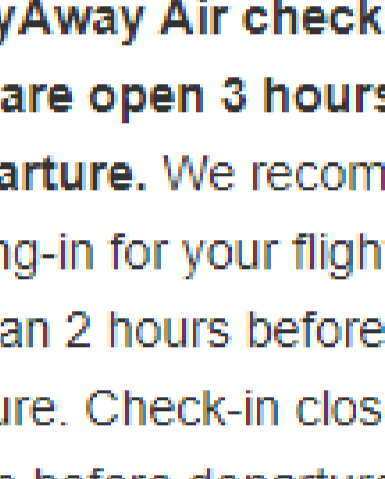


A **health declaration form** and accurate travel and contact history for 14 days prior to entry.

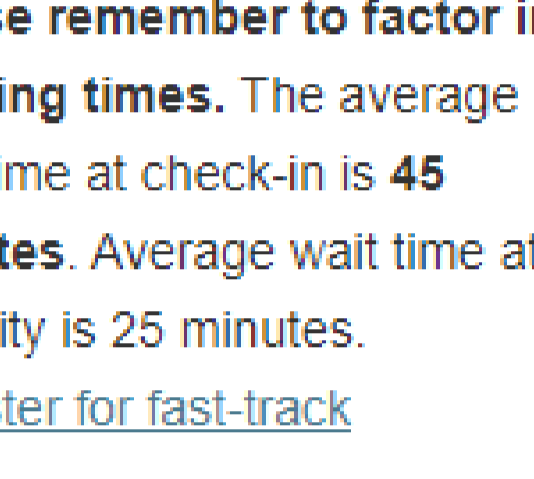
[Check you have the correct travel documents here](#)

IMPORTANT INFORMATION

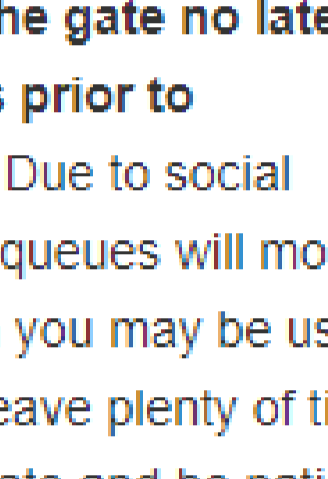
At the airport



The FlyAway Air check-in desks are open 3 hours prior to departure. We recommend checking-in for your flight no later than 2 hours before departure. Check-in closes 40 minutes before departure.

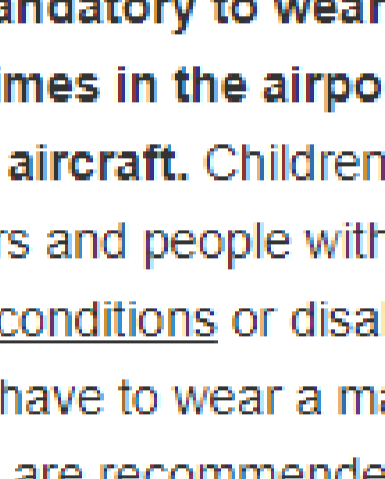


Please remember to factor in queuing times. The average wait time at check-in is **45 minutes**. Average wait time at security is 25 minutes. [Register for fast-track](#)

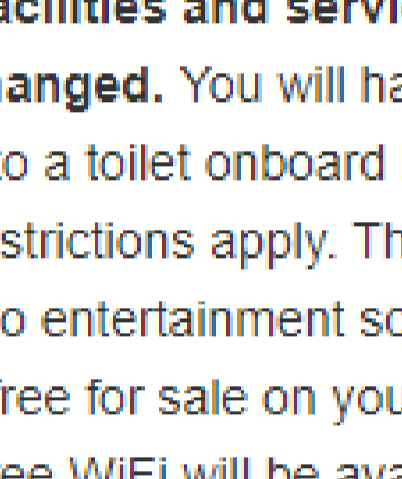


We close the gate no later than 10 minutes prior to departure. Due to social distancing, queues will move slower than you may be used to so please leave plenty of time to get to the gate and be patient.

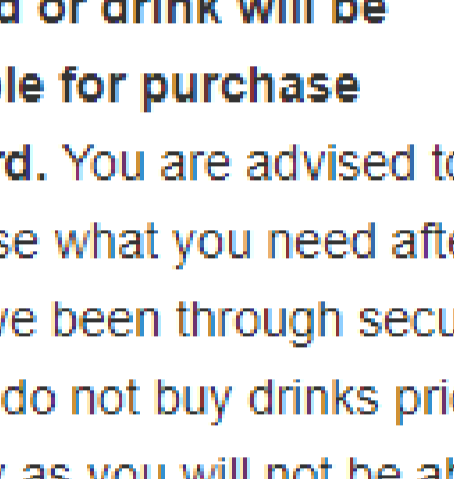
On the aircraft



It is mandatory to wear a mask at all times in the airport and on the aircraft. Children under 11 years and people with certain health conditions or disabilities do not have to wear a mask. Gloves are recommended but not mandatory.

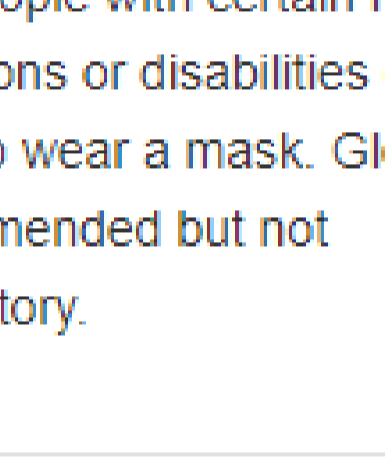


Some facilities and services have changed. You will have access to a toilet onboard but some restrictions apply. There will be no entertainment screens or duty free for sale on your flight. Free WiFi will be available to allow you to access the entertainment on our [app](#).

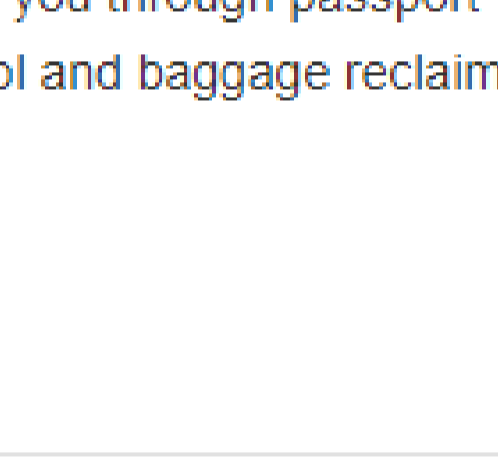


No food or drink will be available for purchase onboard. You are advised to purchase what you need after you have been through security. Please do not buy drinks prior to security as you will not be able to keep them due to restrictions on liquids.

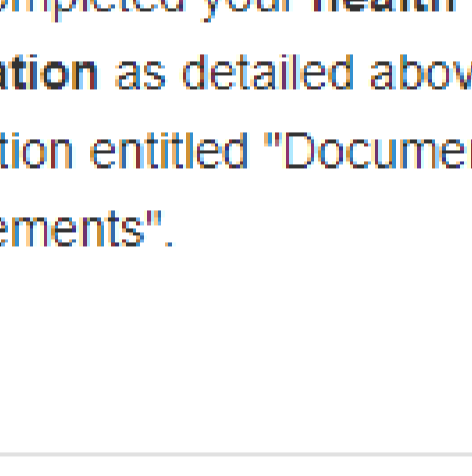
On arrival



It is mandatory to wear a mask until you have departed the airport. Children under 11 years and people with certain health conditions or disabilities do not have to wear a mask. Gloves are recommended but not mandatory.



Please remain patient as your documents are checked. Clear social distancing markers will guide you through passport control and baggage reclaim.



There is a mandatory quarantine period of 14 days on arrival. Please ensure you have completed your **health declaration** as detailed above in the section entitled "Document Requirements".

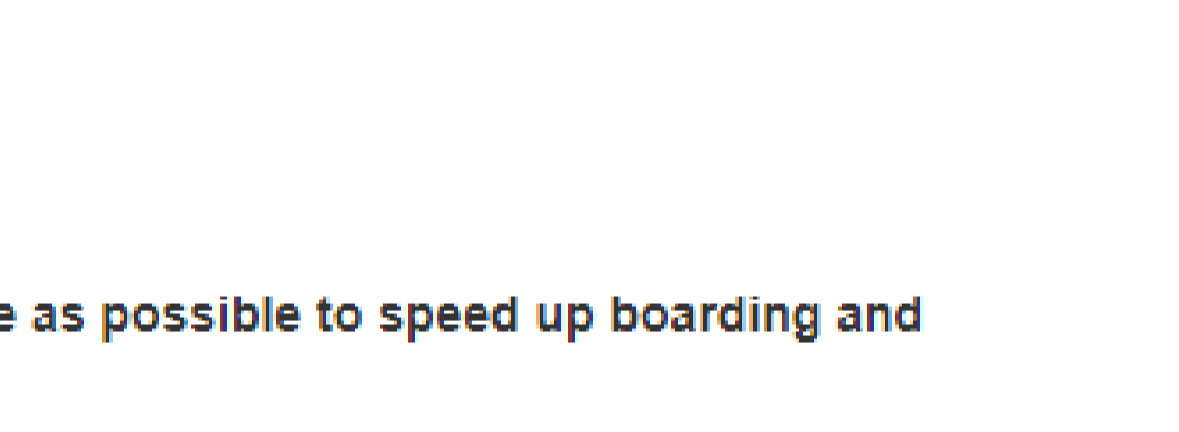
ADVANCED PASSENGER INFORMATION (API)

We are missing some of your details. Please fill in your advanced passenger information (API). Please note this is a legal requirement and without it you will not be able to travel.

[Complete your details here](#)

HAND BAGGAGE

You may carry up to 2 bags that combine up to 55cm x 40cm x 25cm size and 10kg in weight + 1 small duty-free bag from the departure airport.



Pushchairs can be taken to the gate and will be checked-in by a member of staff.

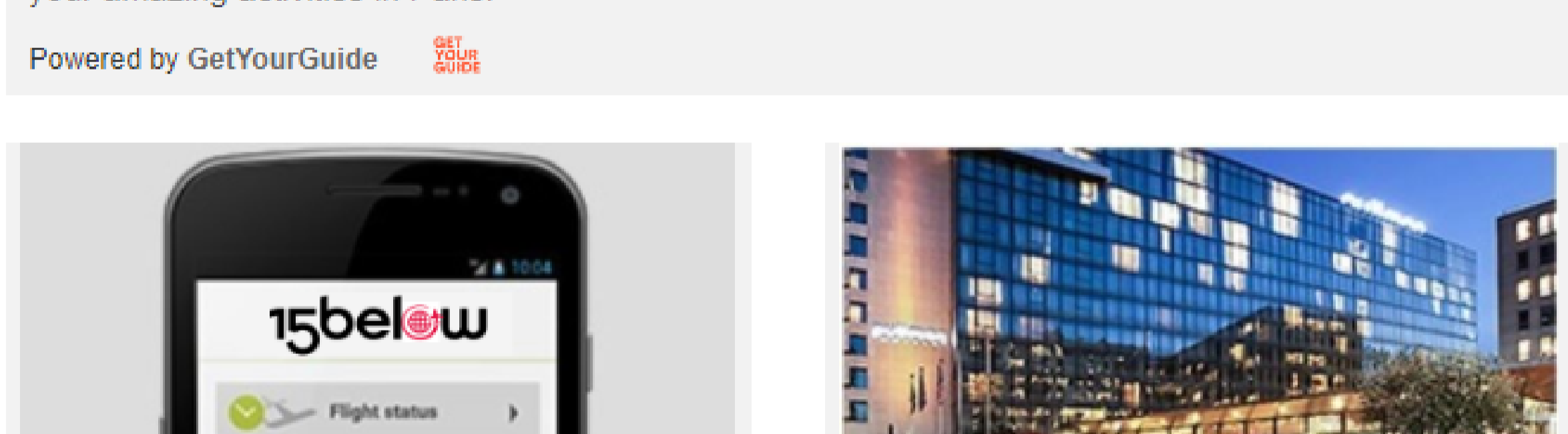
Please note

You are advised to check in as much baggage as possible to speed up boarding and disembarking the aircraft.

On busy flights, larger pieces of hand baggage may need to be placed in the hold, free of charge. Please remember to remove your valuables, including medication, travel documents, keys and money.

For more information on liquid you're allowed through airport security check points, [click here](#).

[Buy additional baggage](#)



Taipei Night Tour & Din Tai Fung Steamed Dumplings

£42pp

[Book now](#)

Buy your ticket for the Taipei night tour with GetYourGuide's price match guarantee and secure booking. Get informed, plan and book your amazing activities in Paris.

Powered by GetYourGuide

DOWNLOAD OUR APP
to book and track your flights

HAND-PICKED HOTELS
for your quarantine and your holiday needs

BOOK A HEALTH TEST
at the airport to avoid mandatory quarantine

HAVE A CAR READY
to drive away on arrival

AIRPORT FACILITIES

Please note that social distancing will be in place throughout London Heathrow airport. This includes clear markers for queues and seating areas. Please respect staff and other passengers by remaining patient and maintaining a distance of 2 metres at all times.

Before security

 Check-in Desk Located in Terminal 1, next to Desk X	 Ticket Sales Located in Terminal 1, opposite Desk X	 Restaurants Adjacent to main arrivals hall.	 Special Assistance Provided by OCS. Ask at check-in
---	---	---	---

 Information Desk Located in arrivals, in the middle of the terminal	 Seating Available throughout the terminal	 Toilets Located by the entrances to the check-in hall	 WiFi Available throughout the terminal. Free for 30 minutes
---	---	---	---

After security

 Baby changing Facilities available with all other toilets	 Restaurants All food and drink outlets on 1st Floor	 Play Area Currently closed	 Seating Available throughout the departure area
---	---	--	---

 Smoking Covered smoking area outside gate 665	 Toilets Multiple locations throughout the departure gate area	 WiFi Available in all areas. Free for 30 minutes
---	---	--

TERMS & CONDITIONS AND EXTRA INFORMATION

To view full flight terms & conditions and to find extra information, please visit: [15belowtravel.com](https://www.15belowtravel.com)

